



Case Study: Fortis - Chase Tower

Work Orders



Objective:

- Merge the CleanTouch Work Order system with Angus/Aware at Fortis Chase Tower

Target:

- Efficient response to client needs
- Generate communications and tracking reports

Results:

- More favorable response time by an average of 17%
- Reporting results provided effective trend-tracking
- Improved client satisfaction

"I had a meeting with JPMorgan Chase's corporate real estate executives earlier this week. They were very complimentary of the housekeeping services on their floors"

– Senior Manager, Fortis