# Case Study: JLL – 150 East 42nd Street

## Inspections and Reporting



### Objective:

Increase productivity and improve response time

#### Target:

- Perform detailed inspection in accordance with JLL 150 East 42nd Street Scope of Services
- Enable text message and email alerts to management and supervisory staff for review and response to CleanTouch inspections
- Ability to track trends and report on our services and share with JLL management

#### Results:

- Inspections performed nightly
- Decreased tenant complaints by 25%
- Generate internal reports for Inspections and Response

