



Employee Best Practices

All policies developed in consultation with OSHA/EPA/CDC/WHO



We constantly monitor and utilize the most updated information in our training, delivery of services and client communication processes from the Occupations Safety and Health Agency (OSHA), the United States Environmental Protection Agency (EPA), the Center for Disease Control (CDC), and the World Health Organization (WHO).

Temperature Monitoring Services



- To help verify and monitor the health and well being of our employees and building occupants.
- Testing available prior to each shift. Employees testing above 100.4° are sent home prior to entering the workplace.

Frequent Hand Washing Education training our employees on CDC and WHO sanctioned 4-point process



- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Hand sanitizer are available for all our employees working on-site.

Social Distancing Practices



Social Distancing is always required (6 ft between employees/tenants), upon entering the workplace - clocking in and in break rooms, while on the floor cleaning, and when leaving an employee's shift.

Advanced Tools & Training

ISSA Certified Specialty Disinfection Teams



- The International Sanitary Supply Association (ISSA) – The Worldwide Cleaning Industry Association, offers an online Microbial Warrior Workshop. This education and on-line certification process through its division of the Global Biorisk Advisory Council (GBAC) provides education directly about teaching cleaning professionals to prepare for, respond to and recover from biohazards in the workplace and infection and contamination control measures.
- We are certifying managers in each of our markets and have developed additional internal training courses for each of our employees that will be providing specialty disinfection services.

Personal Protection Equipment (PPE)



We ensure our employees are outfitted with Safe and Appropriate Personal Protective Equipment by utilizing guidance from OSHA, CDC and WHO, and only using EPA approved chemicals, with guidance listed per product concerning appropriate PPE.

State-of-the-Art Disinfection Equipment



- Dependent of each building type, the cutting-edge equipment we utilize includes misters, foggers, and electrostatic sprayers.
- All employees receive proper training and are provided the appropriate corresponding PPE when providing these services.

EPA Approved Disinfectant & Anti-microbial Coating



We are committed to utilizing only those chemicals that are approved by the Environmental Protection Agency (EPA) and following manufacturer's instructions on proper use, dilution, and application.

Client Focused

Technology Enabled Quality Assurance



Committed to continue having Quality Assurance at each of the buildings where we provide services, we are enabling our on-site employees to communicate digitally via CleanTouch, our mobile technology for inspections and follow up on deficiencies identified.

Market Insight and Analysis & Tenant Education Support Materials



We are committed to continue providing our clients with insights and analysis as to what is occurring nationally, in their individual markets, and providing support materials. Insight, Analysis, and Support Materials are all based upon OSHA, CDC, EPA and WHO information.

'All Safe' Process provides 360° of safety for all building occupants



We are committed to providing the safest environment possible for clients, tenants and our employees with Enhanced Service offerings and application. Our plans are hand tailored to each specific buildings needs and requirements.

Enhanced Service Offerings

Pritchard Classic Cleaning



Traditional cleaning based off of the client led Scope of Work using demonstrated best practices and cleanliness standards with our proven processes and procedures.

Pritchard PLUS – Enhanced Cleaning High Touchpoint Areas



A service level that includes High Touchpoint cleaning with specific protocols for day staff and night crews, tailored specifically to the needs of your building and tenants. Utilizing EPA/CDC approved disinfectants and following CDC recommended guidelines, Pritchard Plus+ will provide enhanced services to you and your tenants with agreed and documented frequencies.

Pritchard PLATINUM – Advanced Sanitation & Disinfection



An enhanced additional service level is our Phase One, which includes site disinfection utilizing fogging/misting machines, dispensing EPA/CDC approved disinfectant. Over the past few months, Pritchard has serviced millions of square feet across the country as we team together against COVID-19. Once a surface is properly disinfected, the Phase Two service level available with Pritchard Platinum uses a special antimicrobial coating that protects disinfected surfaces from microbial growth. This product is deployed in several hundred locations across the nation and Pritchard has immediate product availability serviced by our certified crews of essential workers.