

# CASE STUDY:

## Work Order

# FORTIS CHASE TOWER

### Objective:

- Merge the CleanTouch Work Order system with Angus/Aware at Fortis Chase Tower

### Target:

- Efficient response to client needs
- Generate communications and tracking reports

### Results:

- More favorable response time by an average of 17%
- Reporting results provided effective trend-tracking
- Improved client satisfaction



"I had a meeting with JPMorgan Chase's corporate real estate executives earlier this week. They were very complimentary of the housekeeping services on their floors"

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Senior Manager, Fortis