Case Study:
Youngstown State University

Objective

Increase productivity and improve response time

Target

- **Perform detailed inspection in accordance with YSU Scope of Services**
- **Enable text message and email alerts to management and supervisory staff for review and response to CleanTouch inspections**
- **Ability to track trends and report on our services and share with YSU management**

Results

- **Inspections performed nightly**
- **Decreased tenant complaints by 15%**
- **Generate internal reports for Inspections and Response**
- **Increase communications and client satisfaction**